

TERMS AND CONDITIONS

MAIN MENU BOOKINGS

Confirmation

Bookings are essential and must be submitted in writing (e-mail). Booking will be confirmed upon receipt of the completed, signed booking form and deposit.

Final Numbers

The numbers expected to attend the event must be advised in writing at least 7 days prior to the event date. This number will constitute the minimum charge.

Deposit

1. A non-refundable deposit of \$250.00 is payable at time of confirmation.
2. To secure your booking, 50% of the estimated function cost is required 5 working days prior to the function date. If this does not occur, Absolute Caterers reserves the right to cancel the booking.

Final Payment

An invoice for balance owed will be sent within 48 hours after the function/event. Balance of payment is due within 7 days of receiving this invoice.
Eftpos and credit card facilities available. There will be a 5% surcharge for payment by credit card.

Late Payment

An additional 24% of the final invoice value will be charged for every 7 days payment is delayed. (from the function date and calculated daily). Plus Administration fees of \$62.00 per month.
As a result of failure to pay, you agree to pay the Company's debt collection agency costs and/or costs and expenses for solicitor.

Cancellation

1. Cancellations made 8 days or more prior to function date will result in the loss of your \$250.00 deposit.
2. For cancellations within 8 days of function date, you will be charged in full.

All cancellations must be received in writing (e-mail).

FINGER FOOD ONLY BOOKINGS

Confirmation

Bookings are essential and must be submitted in writing (e-mail). Booking will be confirmed upon receipt of the completed, signed booking form and deposit.

Bookings are required by 12 noon, 2 days prior to the date of function or event. New bookings or amendments within this period will incur a late penalty charge of \$1.00 + gst per head.

Final Numbers

The numbers expected to attend the event must be advised in writing at time of booking. This number will constitute the minimum charge.



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Final Payment

An invoice for balance owed will be sent within 48 hours after the function/event. Balance of payment is due within 7 days of receiving this invoice. Eftpos and credit card facilities available. There will be a 5% surcharge for payment by credit card.

Late Payment

An additional 15% of the final invoice value will be charged for every 7 days payment is delayed. (from the function date)

Cancellation

Cancellation within 2 days of the function date may incur charges relating to any product that has been bought, prepared, used or any perishables unable to be returned.

BREAKAGE AND DELAYS

1. The client will be financially responsible and charged accordingly for any breakages, loss or theft of our equipment by themselves or attendees at the function.
2. Every effort is made to serve meals at the set time. Where there is a delay outside of our control i.e. lengthy speeches, a \$100.00 charge per half hour or part thereof will apply.

EQUIPMENT

Failure to return equipment to Toll Stadium by the next working between 8.30 am and 1.30 pm will result in full replacement value being charged to the client.

Should Absolute Caterers be required to collect the equipment a pick-up fee will be charged. (unless alternative arrangements have been made.)

DELIVERIES AND EQUIPMENT PICK-UP

1. For deliveries within 4km of the Whangarei Central Post Office a fee of \$12.00 + gst will be charged. This includes tray/equipment pick-up the next day. All equipment must be accounted for and available for pick up from a pre-arranged collection point. We reserve the right to charge for any equipment not at hand for collection and additional staff costs in the event that our staff member has to go in quest of equipment.
2. For deliveries outside of the 4km radius a fee of \$1.50 + gst per kilometre will be charged to and from the function.

We accept no responsibility for delivery delays outside of our control i.e. road blocks, extreme weather conditions.

PRICING POLICY

Unless otherwise specified, all prices are GST exclusive.

Every endeavour will be made to maintain prices as quoted, however, prices are based on current costs and are subject to change without notice to meet any market increases which may occur.

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HEALTH AND SAFETY

Health and Safety Regulations state that food may only be kept out for a maximum of two hours. From this point, the food is considered leftovers and may be utilised by the bill payer or alternatively Absolute Caterers will discard of it according to Health Regulations.

Please ensure you have read the Terms and Conditions before signing the Agreement contract.

All prices are GST exclusive.